

## Report to the Scrutiny Board June 2024

Priority	Update
<p><b>2024/2025 Workplan</b></p> <p><a href="#">Healthwatch West Berkshire Annual Workplan 2024 -2025</a></p>	<p>We have produced our annual workplan and will be concentrating on the following areas.</p> <p><b>Pharmacies</b> – Looking at wait times for services, and how Pharmacy First is being used and perceived by the community.</p> <p><b>Health Inequalities:</b> We will be listening to the under-represented communities to hear about their experiences of getting treatment, and how they access health services.</p> <p><b>Maternal Health:</b> We will be looking at how good practices have the recommended improvements in the national Better Births report have been implemented within maternity services in our local hospitals.</p> <p><b>Youth Health:</b> We will be talking to Young People aged 16-25 about how they access health services, and if they need more support and/or information, and how that information should be presented.</p> <p><b>Social Care at Home -Unpaid Carers:</b> We will be hearing from residents in our area who look after people with Dementia or Alzheimer’s. How do they access support? What is their awareness of support currently available, and what is the impact caring has on them and their own health?</p> <p><b>Army Spouses -</b> Army personnel’s health needs are catered for by the army; however, where personnel are stationed, their spouses must access local services. We want to find out how they access the services and what their experiences of the services</p>
<p><b>Annual Report</b></p>	<p>We are currently working on our annual report for 2023/2024 which will published in early July.</p>
<p><b>Healthwatch Monitoring</b></p>	<p>Accessibility is our overall theme for 2024/2025, and we will be ensuring this theme is taken into account with every project we undertake.</p>
<p><b>Looking Forward</b></p>	<ul style="list-style-type: none"> <li>• GP Access Project – 1<sup>st</sup> Draft is ready, delayed due to illness. Due to be published mid-June</li> <li>• Projects are underway, and we will be working in collaboration with Solutions4Health regarding our Health Inequalities</li> </ul>